

Terms of Service for VCoach360

Effective Date: **1st January, 2026**

1. Acceptance of Terms

By accessing or using VCoach360 ("the App"), you agree to be bound by these Terms of Service ("Terms"). If you do not agree, please do not use the App.

2. Description of Services

VCoach360 provides digital tools for managing sports club operations, including member registration, scheduling, communication, payments, and performance tracking.

3. User Eligibility

You must be at least 13 years old to use the App. If you are under the age of majority in your jurisdiction, you must have parental or guardian consent.

4. Account Registration and Security

- You agree to provide accurate and complete information during registration.
- You are responsible for maintaining the confidentiality of your login credentials.
- You agree to notify us immediately of any unauthorized use of your account.

5. Use of the App

You agree to use the App only for lawful purposes and in accordance with these Terms. You must not:

- Violate any applicable laws or regulations
- Upload or transmit harmful, offensive, or infringing content
- Attempt to gain unauthorized access to the App or its systems

6. Payments and Subscriptions

- Some features may require payment or subscription.
- All fees are disclosed prior to purchase and are non-refundable unless stated otherwise.
- You authorize us to charge your payment method for applicable fees.

7. Data Protection and Privacy

Your use of the App is also governed by our **Privacy Policy**, which outlines how we collect, use, and protect your personal data in compliance with:

- GDPR (EU)

- PDPA (Malaysia)
- CCPA and CalOPPA (California)
- PIPEDA (Canada)
- Other applicable laws

8. Content Ownership and License

- You retain ownership of content you upload.
- By uploading content, you grant us a non-exclusive, worldwide license to use, display, and distribute it for the purpose of operating the App.
- We reserve the right to remove content that violates these Terms.

9. Modifications to the Service

We may update, modify, or discontinue parts of the App at any time without prior notice. We are not liable for any disruption or loss resulting from such changes.

10. Termination

We may suspend or terminate your access to the App if you violate these Terms or engage in unlawful behavior. You may also delete your account at any time.

11. Disclaimers and Limitation of Liability

- The App is provided "as is" without warranties of any kind.
- We are not liable for indirect, incidental, or consequential damages arising from your use of the App.
- Our total liability shall not exceed the amount paid by you in the last 12 months.

12. Governing Law

These Terms are governed by the laws of Malaysia. Any dispute, controversy, or claim arising out of or in connection with the services provided by the App, including its existence, validity, interpretation, performance, breach, or termination, shall be submitted to the exclusive jurisdiction of the courts of Malaysia.

Alternatively, the parties may mutually agree to resolve disputes through arbitration under the rules of the **Asian International Arbitration Centre (AIAC)**, with the seat of arbitration in Kuala Lumpur, Malaysia. The language of arbitration shall be English.

13. Changes to Terms

We may revise these Terms from time to time. Continued use of the App after changes constitutes acceptance of the new Terms.

14. Contact Us

For questions or concerns regarding these Terms, contact:

Email: support@vcoach360.com

Address: Malaysia